

OPEN-ENDED TRAVEL AGENCY GUARANTEE

Beneficiary of guarantee: Finnish Consumer Agency, Haapaniemenkatu 4 (PO box 5), 00531 Helsinki, Finland

Travel agency and its business ID:

Guarantor and its address:

Validity period: Valid for the time being

Amount of guarantee: Euro

TERMS AND CONDITIONS OF THE TRAVEL AGENCY GUARANTEE

This first demand guarantee covers the travel agency's liability for compensation prescribed in Section 9 of the Travel Agency Act (939/2008) that has developed during and before this guarantee's period of validity.

The guarantor undertakes to pay a sum of money demanded by the Consumer Agency, up to the entire amount of the guarantee, at the Consumer Agency's first written request. Payment will be made free of charge to accounts specified by the Consumer Agency and the word "Kuluttajavirasto" mentioned in the message field of the payments.

The Consumer Agency can make a demand for payment to the guarantor in the situations laid down in Section 11.1.4 of the Travel Agency Act (939/2008).

The guarantor may terminate the guarantee; the termination takes effect no sooner than three months after the Consumer Agency has received written notification of termination from the guarantor.

The Consumer Agency must make any demands based on this guarantee to the guarantor no later than three months after the guarantee's validity period ends. If the Consumer Agency cannot individualise its demands within the three month period because its processing of the matter is incomplete, the Consumer Agency can service the guarantor with notice of a pending matter, making it possible for the Consumer Agency to put in specified claims after it has concluded its processing of the matter.

The guarantor is not entitled to challenge or enquire into the payment of compensation made on the basis of this guarantee as provided for in the Travel Agency Act (939/2008).

This guarantee does not constitute a surety and is not governed by the Surety and Third-Party Liability Act (361/1999).

The Helsinki District Court will resolve any disputes related to this guarantee.

Palace and date

Signature and clarification of signature

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